## WHAT IS CLAIMED IS:

of executed activities;

- A method of managing a workflow based on process definition information, comprising the steps of:
- 5 managing execution of a plurality of
  activities in a process based on process definition
  information, said process definition information
  defining said plurality of activities and a processing
  sequence between said plurality of activities, and
  10 holding execution history information on said plurality

corresponding an activity set included in a
workflow defined by said process definition information
to a pricing scheme for a user associated with the

15 execution of said activity set, and holding the
correspondence as activity set pricing definition
information commonly applied for activity definitions

calculating a pricing amount for the user

20 based on said activity set pricing definition information.

included in said activity set; and

 A workflow management method according to claim 1, further comprising the step of:

providing a relation, as an entry between

- 25 each user and said activity set pricing definition information.
  - A workflow management method according to claim 1, further comprising the step of:

calculating said pricing amount using a
history table having a record for execution of each
said activity set, and a state management table for
storing a state of the execution of said each activity
5 set.

4. A workflow management method according to claim 3, further comprising the steps of:

providing a table for holding fee calculated in accordance with the number of times of passages in an activity set for execution; and

including fee pricing variable in said pricing amount.

- 5. A workflow management method according to claim 1, further comprising the steps of:
- 15 counting the number of times at least one activity set included in said workflow is passed for execution;

providing a memory for holding fee calculated in accordance with the number of times of passages for 20 execution; and

including fee pricing variable in said pricing amount.

- 6. A workflow management method according to claim 1, further comprising the steps of:
- 25 providing a memory for holding an execution time for execution of at least one activity set included in said workflow; and

including fee pricing variable in said

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pricing amount.

7. A workflow management method according to claim 6, further comprising the step of:

defining a pricing scheme for a definition

- 5 set including one or a plurality of activity definitions to be commonly applied thereto.
  - 8. A workflow management method according to claim 7, further comprising the step of:

defining said pricing scheme for respective 10 process definitions each coupled to an activity definition commonly when said process definitions are the same each other.

- 9. A workflow management method according to claim 1, further comprising the step of:
- defining a pricing scheme for a definition set including one or a plurality of activity definitions to be commonly applied thereto.
- 10. A workflow management method according to claim 9, further comprising the step of:
- 20 defining said pricing scheme for respective process definitions each coupled to an activity definition commonly when said process definitions are the same each other.
- 11. A workflow management program which is read 25 into and run on an apparatus for managing a workflow based on process definition information, said program comprising the steps of:

managing execution of a plurality of

activities in a process based on process definition information, said process definition information defining said plurality of activities and a processing sequence between said plurality of activities, and bolding execution history information on said plurality of executed activities;

corresponding an arbitrary activity set included in a workflow defined by said process definition information to a pricing scheme for a user associated with the execution of said activity set, and holding the correspondence as activity set pricing definition information; and

calculating a pricing amount for the user based on said activity set pricing definition

15 information.

12. A workflow management program according to claim 11, further comprising the step of:

providing a pricing scheme setting unit name corresponding to a process definition name in a 20 activity set for each user, as an entry, in said activity set pricing definition information.

13. A workflow management program according to claim 11, further comprising the step of:

calculating said pricing amount using a

25 history table having a record for execution of each said activity set, and a state management table for storing a state of the execution of said each activity set.

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14. A workflow management program according to claim 11, further comprising the step of:

defining a pricing scheme for a definition set including one or a plurality of activity

definitions to be commonly applied thereto.

15. A workflow management program according to claim 14, further comprising the step of:

defining said pricing scheme for respective process definitions each coupled to an activity

10 definition commonly when said process definitions are the same each other.

16. An apparatus for managing a workflow based on process definition information, comprising:

a CPU;

a workflow execution control engine for controlling execution of said workflow including a plurality of activity sets;

a table for holding execution history information on a plurality of activities in a process, associated with the execution of said plurality of activities based on process definition information, said process definition information defining said plurality of activities and a processing sequence between said plurality of activities; and

atable for corresponding an arbitrary
activity set included in a workflow defined by said
process definition information to a pricing scheme for
a user associated with the execution of said activity

set, and holding the correspondence as activity set pricing definition information,

wherein a pricing amount for the user is
added based on said activity set pricing definition
5 information.

17. A workflow management apparatus according to claim 16, wherein:

said activity set pricing definition
information has a pricing scheme setting unit name
10 corresponding to a process definition name in a
activity set for each user as an entry.

18. A workflow management apparatus according to claim 16, further comprising:

a history table having a record for execution

15 of each said activity set, and a state management table
for storing a state of the execution of said each
activity set,

wherein said workflow management apparatus calculates said pricing amount using said state

20 management table.

19. A workflow management apparatus according to claim 18, further comprising:

a pricing scheme setting unit definition information table for holding the number of times counted for passages of at least one activity set included in said workflow for execution,

wherein said workflow management apparatus includes variable fee pricing in said pricing amount

based on said table.

20. A workflow management apparatus according to claim 16, further comprising:

a first pricing scheme setting unit

5 definition information table for holding the number of times counted for passages of at least one activity set included in said workflow for execution,

wherein said workflow management apparatus includes variable fee pricing in said pricing amount lo based on said table.

21. A workflow management apparatus according to claim 16, further comprising:

a second pricing scheme setting unit
definition information table for holding an execution
15 time for execution of at least one activity set
included in said workflow

wherein said workflow management apparatus includes variable fee pricing in said pricing amount based on said table.

20 22. A workflow management apparatus according to claim 21, further comprising:

means for defining a pricing scheme for a definition set including one or a plurality of activity definitions to be commonly applied thereto.

25 23. A workflow management apparatus according to claim 22, further comprising:

means for defining said pricing scheme for respective process definitions each coupled to an

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activity definition commonly when said process definitions are the same each other.

- 24. A workflow management apparatus according to claim 16, further comprising:
- means for defining a pricing scheme for a definition set including one or a plurality of activity definitions to be commonly applied thereto.
  - 25. A workflow management apparatus according to claim 24, further comprising:
  - means for defining said pricing scheme for respective process definitions each coupled to an activity definition commonly when said process definitions are the same each other.
- 26. A storage medium having stored thereon a 15 workflow management program in CPU readable codes, said workflow management program, when read into and run on an apparatus for managing a workflow based on process definition information, executing:
- a code representing a step of managing

  20 execution of a plurality of activities in a process
  based on process definition information, said process
  definition information defining said plurality of
  activities and a processing sequence between said
  plurality of activities, and holding execution history

  25 information on said plurality of executed activities;
  - a code representing a step of corresponding an arbitrary activity set included in a workflow defined by said process definition information to a

pricing scheme for a user associated with the execution of said activity set, and holding the correspondence as activity set pricing definition information; and

a code representing a step of calculating a

5 pricing amount for the user based on said activity set
pricing definition information.